

SOUTH TARANAKI COMMUNITY HEALTH FORUM

Held in Conference Room, Hawera Hospital
On Wednesday 10 December 2014 at 1.00pm

MINUTES

Present

Marie Dwyer Patea Medical Trust (Chair); Jenny Nager Grey Power; Jenny Hamley Women's Institute; Raymond Buckland Hawera Community; Vicki Kershaw, Portfolio Manager Primary Health Care & Community Pharmacy TDHB; Marlene Bezuidenhout, Mountainview; Leah Coplestone, Aged Concern; Molly Cole, Patea Proud & Business & Citizens of Patea; Virginia Ekdahl, Manager Hawera Hospital (TDHB), Gillian Campbell Service Manager for Medical Services (TDHB), Leslie Tuhi Minute Taker, TDHB.

1.0. Welcome and Introductions

The Chair opened the meeting and welcomed the members. A round of introductions was done.

2.0. Apologies

Ross Dunlop, Becky Jenkins, Neil Walker, Julie Nitschke

Resolution: "That apologies be accepted"

Nager/Buckland/Carried

3.0. Minutes of Previous Meeting

The Minutes of the meeting held on 27 August 2014 were received as a true and accurate record.

Resolution: "That the minutes of the previous meeting are affirmed to be true and correct"

Nager/Bezuidenhout/Carried

4.0. Matters Arising

None

5.0. Acute Demand Project – Gillian Campbell

- The project is about getting patients back to their GP and instead of using ED for their healthcare.
- Started in mid-June in New Plymouth.
- There are now advertisements on the radio asking people to think about where they go for their healthcare.
- MAD (Managing Acute Demand) Group – Studying "frequent flyers", people who use ED on a regular basis.
- Over the past few years the volume of people using ED was increasing – this trend has now been reversed and low acuity patients are now going back to their GPs.
- Now looking at how this can be put into practise at Hawera. There will be consultation with hospital staff and local GPs.

6.0. Mountainview Medical – Presented by Marlene Bezuidenhout

- Main practice is in Hawera with a satellite practice in Manaia.
- Four shareholders – Dr Robert Mellish, Dr Kirsten Cameron, Dr Paul Bond and Dr Marlene Bezuidenhout.
- Began in May 2013 working from the Hawera Hospital and moved to current premises in August 2013.
- Currently have approximately 7600 patients.
- Services provided at the premises are :-
 - General Practice
 - Medlab Taranaki Ltd
 - Dietician - service available to all not just Mountainview patients. Appointment by referral
 - Hearing Services
 - Social Worker
 - Clinical Pharmacist
- Has a “Surgitron” – which enables them to perform minor surgeries in a quick, efficient and bloodless manner.
- The new staff are Dr Mitch Feller and Dr Elise Donnelly
- Now have a Pharmacy onsite.

7.0. Updates

- **Hawera Hospital Services – Gillian Campbell**
 - Healthcare in South Taranaki seems to be in a good place
 - Virginia Ekdahl will be the “face” of the hospital in the community. New Clinical Leader – Dr Emma Davey. Working with Dr Orooj Khan on how patient services can be improved particularly readmission rates and transfer processes
- **Patea Community – Marie Dwyer and Molly Cole**
 - Have a Dr and covered by locums until the end of February but desperately needing a permanent GP
 - Sundays are fairly quiet
 - Te Mahana is full
- **South Taranaki Grey Power – Jenny Nager**
 - Recently had Christmas lunch at the South Taranaki Club
 - Have been approached by Tui Ora Ltd about services for the elderly
 - Have challenged the South Taranaki Council about the “Aged Friendly Project” and hopefully someone from the Council will present at their AGM in March 2015 to discuss or present on the matter
- **Aged Concern – Leah Coplestone**
 - Aged Concern is based in New Plymouth – Leah is the Field Officer
 - Volunteer numbers in the area have reduced from 15 to 8
 - Looking for people who may be interested in volunteering their time to visit the elderly in their own homes
 - Has a monthly cup of tea at the Salvation Army Hall – all are welcome

8.0 General Business

8.1 Rising numbers of elderly committing suicide – Jenny Nager

The meeting was advised that there has been an increase in all demographics. This is being closely monitored by the DHB and currently there is no obvious demographic pattern.

8.2 Lack of wheelchair hoist on Connector Bus and St John's Shuttle – Jenny Nager

Jenny advised of concerns that neither vehicle has a wheelchair hoist. It was decided that feelers need to be put out to see how great the need is through our networks and then come back to the group.

8.3 Specialists visits at Waihi St – Jenny Nager

Would like information/schedule on specialist out-patient visits at Waihi Rd for next year.

8.3 Dental Services at Hawera

- Getting through children backlog.
- Looking at DNA's (Did not attends) and how the situation can be improved.
- Project targeting under 4 year-olds that have not been enrolled – working with other services to identify them.

9.0 KEY MESSAGES

- Acute Demand Project – is about engaging people with their GP's when they are using ED for low acuity care.
- Mountainview now has over 7000 patients and provides clinics from their premises for the Multidisciplinary team - Dieticians, Clinical Pharmacist, Hearing Tests and Social Worker.
- Mountainview's Pharmacy now open.
- Hawera Hospital
 - Virginia Ekdahl has started as new manager
 - Dr Emma Davey is the new Clinical Leader
- Aged Concern is looking to recruit volunteers in the Taranaki area – specifically to visit the elderly.
- Concerns expressed about lack of wheelchair access on the Connector Bus – the South Taranaki Community Health Forum will be monitoring the situation.
- In 2015 meetings to be bi-monthly starting in February.

Meeting closed at 2.15pm

Next meeting of the South Taranaki Community Health Forum is scheduled for Wednesday 18 February 2015 at 1.00pm at the South Taranaki District Council Offices, Hawera