

Summary of Information from Community Engagement Report April 2011

Of the 50 + groups the Bishops Action Foundation engaged with in April;

Access to GPs was the number 1 issue raised with after hours service, continuity of care and wait times a general theme;

- 78% identified wait times as an issue
- 69% identified transport or cost of travel and time as an issue
- 44% identified staffing numbers in the area as a concern
- 36% identified Hawera Hospital as important

When discussing the current service of health in South Taranaki many people felt that it is disjointed and many have access issues around appointment management for specialist clinics in New Plymouth.

They spoke of the A&E at the hospital being a back up service for GPs. Some groups of people mentioned that A&E is not working for Iwi.

They identified the need for affordability of service and the need for more advocates. Community holistic support and a whanau ora service was highlighted as better service model.

Opportunities identified were;

- The Whanau ora approach to service design
- More mobile services for rural communities
- More visiting specialists
- Improved appointment management
- Improved transport
- Email consultations

Groups contributing to this report were;

- Iwi
- Young families
- Kaumatua
- Older People
- Youth
- Community boards
- Members from each community (town) in the district



For more information please refer to full document on following page