

**South Taranaki**

*Alive with opportunities for better health care*



TARANAKI DISTRICT HEALTH BOARD

# **Community Engagement Report – Common Themes**

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27 April 2011

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## General Themes

- **Primary care**
  - Access to GPs, after hours, continuity of care, waiting times
- **Travel**
  - Cost, time, transport
- **Specialist services**
  - Waiting times, number of visiting Specialist clinics, appointment times

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## **Additional themes raised by Maori people**

- **How services currently operate**
  - use of ED instead of GP, having to tell story many times, services disjointed
- **Barriers**
  - Affordability, need for more advocates
- **Better service models needed**
  - Whanau ora, more mobile services

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## **Additional themes from rural communities:**

- **Cost of health care**
- **Appointment management for specialist services in New Plymouth**
- **Value local service providers**
- **Rotating staff affecting continuity of care**

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## **Opportunities identified**

- **Whanau ora approach to service design**
- **More mobile services for rural communities**
- **More visiting Specialists**
- **Improved appointment management**
- **Improved transport**
- **Email consultations**