

### **Comments from Workshop Participants – Day Three – 29 April 2011**

The quotes below were given to Sue Carrington, TDHB Media Advisor on the third day of the workshop from participants;

“Productive, positive even better than I expected. Streamlined our thoughts and united service providers so we have a greater preparedness to work together.”

“Everyone seems to be in the same place wanting the same things. We want to make it easier for patients. It is possible. We need to think past protecting patches and look at patient needs.”

“I think we are getting somewhere. We are getting closer to developing a system of better access to appropriate health care for patients. We all want greater access for all.”

“When there’s a will there’s a way – and there is a will. It is the first time we have all been in the same room and we are finding out we are all the same.”

“We identified a lot of duplication of effort. Access was the common theme. We are getting closer to developing a model that will improve access and outcomes to services with people remaining in the communities with appropriate care.”

“A very good workshop. I have felt on the outer before this and have learnt that everyone has the same frustrations and that we all care about the patient. We are a lot closer to ironing out our system.”

“I saw more positive thinking about change as the days have gone on. I see that progress relies on co-operation knowing that everyone is wanting the best for the patients”

“You have done a stunning job. It was brilliant to see how quickly we got down to this level of detail. We applied it to real scenarios and it feels applicable. This is a good step in the right direction.”