

## Summary of Responses from Businesses engaged April 2011

The comments from this group were much broader than those from the Community Engagement undertaken by the Bishops Action Foundation.

Of the comments received from 20+ businesses, some consistency was noted around wait times, concerns about travel, the perception of needing more GPs and the need to access specialist care.

Businesses also spoke of the fragmentation of the services currently and requested a local one stop shop where all industrial health needs could be met. Many of the industrial businesses who operate on a shiftwork basis identified the need for an ED or 24/7 emergency care.

Others required better communication from TDHB in general and in regard to booking or cancellation of appointments.

They requested a precise plan and clear leadership for the future of health in South Taranaki to make people feel more confident about moving to the area.

Options for the future of health in South Taranaki were provided suggesting that local service is important and that the hospital could be run by private enterprise, with pharmacies' in house with the council, business and TDHB working together on the same vision.

