

### **NOTES OF THE NORMANBY PLAYCENTRE MEETING HELD MONDAY 1<sup>ST</sup> AUGUST 2011 AT 10AM – 11AM AT NORMANBY PLAYCENTRE**

Sandra Boardman (TDHB GM Planning, Funding & Population Health), Jackie Broughton (TDHB Project Manager), Rebekah Barr (TDHB Administration Assistant)

Sandra presented the Powerpoint which gave an overview of where the information for the draft proposal had come from, who was involved in the process and what the main points of the draft proposal were.

After the presentation the group provided feedback on the proposal stating that their main issues and concerns were with travel time to New Plymouth and not being able to see their GP in a timely manner especially to receive test results.

Sandra said that by providing some more services at Hawera Hospital such as IV Chemotherapy the aim of this proposal could be to decrease the need for patients to travel to Base Hospital in some cases. The parents stated blood tests should be taken at Hawera and maternity monitoring.

Sandra also explained the Integrated Family Health Centre concept in more detail and said that this would provide patients with alternative consultation options, such as over the phone appointments with a nurse, to receive test results.

Afterhours GP care was discussed along with shift workers needs to have access to a GP 24/7 parents agreed that this service would be good for younger mothers too if it could happen.

The young mothers did not see having a Doctor on call in ED as an issue as they already had concerns around the waiting times to be seen by a Doctor in ED at present – up to 3-4 hours.

The parents were happy with the technology side of the proposal saying that many of their peers already use facebook. They queried why health professionals cannot share relevant information with each other but agreed that this would benefit them as they felt it would save trips to Base Hospital for 5 minute appointments.

The parents at the presentation took information packs to provide to the other playcentre parents.

