



MINUTES

HAWERA HOSPITAL COMMUNITY COMMITTEE 23rd September 2010 Staff Library, Hawera Hospital

PRESENT: Jenny Nager, Gill Campbell, Ken Horner, Brenda Sturgeon, Joy Farley, Warwick Gilchrist

Linda Smith

MINUTE TAKER:

	ACTION/DECISION
1.0	<p>APOLOGIES</p> <p>Ross Dunlop, Rosemary Clements, Neil Walker, Keith Blayney, Warren Nicholls.</p>
2.0	<p>PREVIOUS MINUTES</p> <p>Matters Arising – <i>Current staffing</i> – Staffing looking better. Drs Aran Denford & Sarah Burling looking at long term work at Hawera. Dr Azizul Islam investigating increasing his hours. Nursing; Geraldine Jensen Nurse Manager has resigned, whilst recruiting takes place Nicola Tanner is Acting Nurse Manager, Linda Smith-Madden taken over the interim Nurse Educator role. Nursing staff nearly fully recruited, HCA's all recruited, only 0.4FTE outstanding for the Transfer Nurse.</p> <p>Joy signalled to the meeting her intention to do a paper around recruitment for doctors at Hawera Hospital. There needs to be a view on the type of doctors we require to work at Hawera. She will be meeting with John Doran (Chief Medical Advisor), Charles Hunt (Recruitment Manager) and taking advice from GP advisors to put together a paper. Views will also be sought from this committee. Joy's view is we need to be focusing on employing doctors who are or will work towards the "Rural" doctor registration. Warwick Gilchrist (Service Planner) is also looking into the rural nurse specialists and gathering job descriptions from other DHBs.</p> <p>Joy stated that Tony Foulkes (CEO) has met with South Taranaki community representatives and will be working to plan another meeting, hopefully to be held in October in relation to Hawera Hospital and the services it provides.</p>
3.0	<p>GENERAL BUSINESS</p> <p>INTEGRATED FAMILY HEALTH CENTRE (IFHC)</p> <p>We have been trying to link pieces of work already commenced around what an IFHC might look like. Joy has met with clinical leaders at Hawera hospital and identified four areas to look at:</p>

- role out of the ICATT model
- single point of entry Hawera Receptionists/OPD Administrators currently trialling being the Call Centre for the DHB dealing with patient enquiries around bookings, change of appointments, etc. averaging around 120 calls per day. Will have benefits for South Taranaki patients. This trial will be assessed after 4 weeks and a decision made on how to proceed from this point.
- improved care co-ordination – part of the model of care work running alongside ED co-location, with a full time role appointed to be based at Hawera .
- ED co-location update – Joy advised that a daily report from Gill Campbell around patient numbers, staffing and any significant issues that need documenting is provided to management. The nursing staffing model will be evaluated together with NZ Nurses Organisation on 4th November.
- There remains a concern around the type of patients presenting to the Emergency Dept with a large number not requiring emergency care. There is a need to find a different way of dealing with these patients.
 - The Hawera Hospital Emergency department saw 15,296 presentations during the 2009/2010 year from 8,610 individual patients - an average of 42 patients per day.
 - 90% of these patient present between 0800 and 2300. 75% of all the patients presenting to the Hawera ED are classified as triage 4 and 5.
 - The average time spent in the ED is less than 2 hours irrespective of time of day presenting.
 - 99% of patients will be discharged or admitted within 6 hours. Only 14% of patients get admitted to either Hawera Hospital or Base Hospital, the remainder are discharged.
 - Denise Smith (Maori Health Kamahi Hauora) has been working with Maori patients not enrolled with a GP.

Joy outlined the reasons why we need to look at ways to deal with the number of non-acute patients coming to Hawera Emergency Dept. There are options to look at which will involve partnerships.

Currently a pilot is underway with Dermatology using telemedicine.

Joy is to meet on a monthly basis with this Committee and the Hawera Hospital Heads of Department to keep staff informed of further developments. Heads of Department to pass on information to their respective staff.

CONFIRMATION OF COMMITTEE REPRESENTATIVES

Gill will send out letters confirming the representatives for this Committee. She will invite one of the Medical Officers to be part of this Committee.

NEXT MEETING: 21ST OCTOBER 2010, 1230HRS, STAFF LIBRARY, HAWERA HOSPITAL